



SECURITY TECHNOLOGY FOR
company life!

SECURITY AND BEYOND

Evolving and adapting our services to the new needs and wishes of our new and older customers, is our mission. We strive to satisfy the demands of our sector with **security solutions** designed and implemented for the retail, logistics, public administration, home & residential, banking and hotel sectors. **Surveye wants to be the only partner that matters when safety and security matters**; we guarantee standardised contracts and procedures, with considerable advantages for the customer, by applying the best standards recognized by the ISO9001 directives. Our **core business** ranges from **burglar alarm systems** to **fire prevention systems**, from **video surveillance systems** to **access control** up to **automation systems**.

Diego Corsini
Chairman and CEO of Surveye

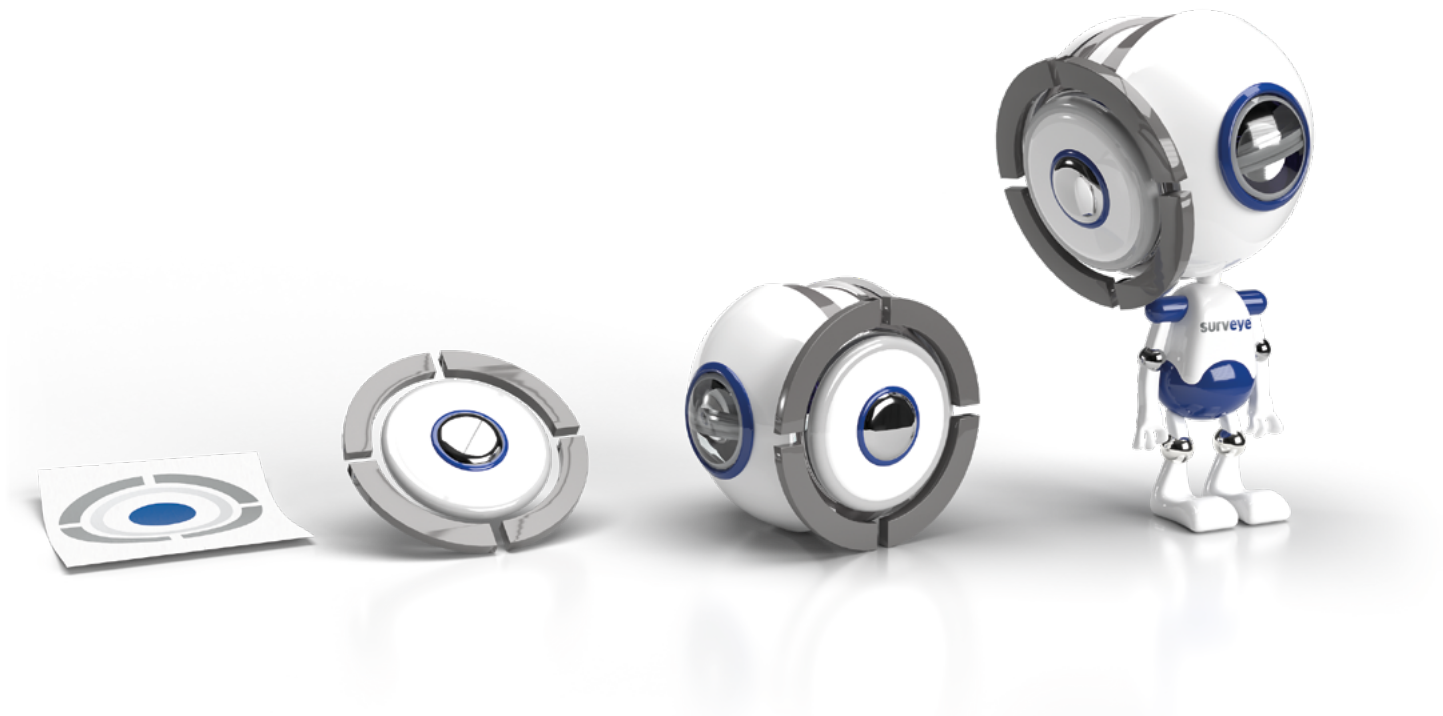
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SURVEYE, INNOVATING TO EVOLVE



More than 25 years at your side, always
with customised and cutting-edge solutions

SURVEYE SRL

A new look for the usual team,
the same professionalism and reliability and a renewed momentum.

WITH THE RIGHT PERSPECTIVES, THERE ARE NO IMPOSSIBLE GOALS.

INTEGRATED AND INNOVATIVE SECURITY SYSTEMS

Surveye offers technologically innovative and sustainable solutions for every type of situation to be able to respond to specific security needs. The professionalism we stand out for, allows us to be quick and decisive, always guaranteeing absolute quality and efficiency.

The experience we have developed, with constant training and practice working in fields that require a high degree of specialization, has allowed us to consolidate our position and constant growth in multiple application areas: **Banks, Hotels, Retail, Luxury, Large scale retail, Industry, Logistics, Public and private entities.**

Our solutions feature **anti-intrusion systems, access control, video surveillance, smoke and fire detection, supervision and automation.** Everything is managed with equipment produced by the most qualified brands in the sector and we also have all the requested certifications you need.

Efficiency and capillarity of the service are our strongest assets.

Surveye protects people, assets and properties you love and live with every day, through security systems guaranteed and certified by the best technologies, designed with the contribution and passion of those who conceive and build them.

Surveye wants to be the only partner that matters when security matters; we guarantee standardised contracts and procedures, with considerable advantages for the customer.



Security, for Surveyeye means analysis of needs, ability to listen, propose and satisfy your needs, constant availability and professionalism over time; all of this aimed at customer care and satisfaction. We believe that human resources play a special role in all this and are essential to guarantee the service that makes us unique.

An accurate, serious and effective service that we offer 24/7/365 everywhere in Italy via our technicians and/or certified area partners in full compliance with current regulations.

But that is not enough for us: we are constantly looking for qualified people who can integrate into our team, in order to bring that added value and continuously improve our sales support, post sales services, installation and assistance throughout the national territory.

We think that technology should support ideas; we study and apply ourselves by anticipating solutions that other initially view with distrust but that end up being the right choice. We have great respect for our customers' businesses and for this reason we work to make them safe.



VISION

Meet the present needs while envisaging the future ones

Surveye wants to be the reference point for culture and excellence in the field of integrated security, an innovative company that always offers the best solutions and technologies.

The search for perfection and the ability to innovate and continuously improve and anticipate market change represent the core assets for providing valid, far-sighted solutions and making customers perceive their added value.

The human relationships, the strategic key to our work, from the development of skills to the organisational model adopted, represent another core ingredient to let technology express itself in its fullest efficiency.

MISSION

You don't have to set yourself a goal, you have to overcome it

Surveye protects people, assets and properties through security systems guaranteed and certified by the best technologies.

Professionalism, dynamism and flexibility at the customer's service to turn their needs into a tailor-made project and a result above expectations.

Integrity, responsibility, centrality of people and teamwork as essential values and conditions for the pursuit of our goals in compliance with the rules and with full awareness of costs.

A constantly evolving company, this is Surveye.



OUR FUTURE ...
a perfect balance between technology and
human touch!

FIELDS OF APPLICATION

INDUSTRY

Manufacturing facilities and warehouses often contain raw materials and valuable goods that require continuous monitoring. Effective and efficient security management means being able to respond to critical events such as theft, intrusion, assault, sabotage, damages and contamination in real time, maximizing results and optimising costs.

We integrate security processes within company management, guaranteeing services capable of transforming security from cost to value.

LOGISTICS

The most critical issues of the logistics centres include the high number of distribution points, which require remote control of the sites and the goods stored, as well as the management of a vast fleet to transfer the goods to various warehouses and in addition to that also accurate management and monitoring of the premises' perimeters and accesses of incoming and outgoing carriers and of course remote checking of loading-unloading operations. *We implement a flexible, scalable and updateable centralisation system to supervise and manage the various information coming from the sensors of the security systems at the various offices and facilities.*

BANKS

Banks should be the safest place there is. The evolution of crime must make the banking world think of the need to combine traditional physical security with a more advanced defence against cyber attacks. This means that video cameras should be backed up by enhanced centralised technology, increasingly integrated systems and latest generation software, which interact with access control and databases and which are necessary to ensure high quality images useful for forensic research. A further step to guarantee security is biometrics and increasingly dynamic and advanced authentication devices. *We can guarantee cyber security without neglecting the traditional one, safeguarding customers, employees and assets.*

RETAIL

The security needs of the large-scale retail trade are multiple and complex. Technological evolution and the knowledge of one's customers can now help improve the performances of a business. The introduction of a video analysis solution, for example, not only helps to prevent thefts but allows analysis of consumer behaviour and subsequent implementation of the appropriate commercial strategies. *We will help you to integrate the right technology with an open architecture to allow you to have the necessary flexibility to manage all security and control applications, even those of third parties. You have the freedom to decide what is best to use.*

HOTEL & SPA

For Italian hotels, security is now a priority that they just can't do without. A security incident of any type would cause a huge loss of prestige for a hotel, and that would in turn cause incalculable damage, especially today when everyone can post a review online.

Firefighting management, access control, physical and technological security, from traditional safes to electronic cards to decryption systems and video cameras, these are the most important investments for hotel facilities of any size.

We are ready to respond to the different needs of hoteliers with continuous technological innovations, also supporting them in complying with all current regulations, including privacy, optimising costs and investments.

LUXURY

Managing the store in the best possible way, increasing the security and protection of assets associated with a marketing analysis, are the most urgent needs in the world of fashion. The use of advanced technologies for the detection of labels and the protection of assets plays an important role, as important as evaluating the optimisations of the arrangement of products or the validity of a promotional campaign depending on the presence of people in a given time interval at the point of sale.

We provide technologies that represent a guarantee in terms of communication, traceability and safety. Scalable, implementable and operational solutions that represent a response to the needs of retailers contributing to their success.

PUBLIC AREAS

The safety of urban and extra-urban areas, such as squares, ports, airports, railway stations, hospitals is one of the priority needs of our times. The prevention of dangerous behaviours, the ability to react in crisis situations and the possibility of carrying out effective investigations downstream of relevant events are a constant challenge that requires increasingly refined and automatic tools.

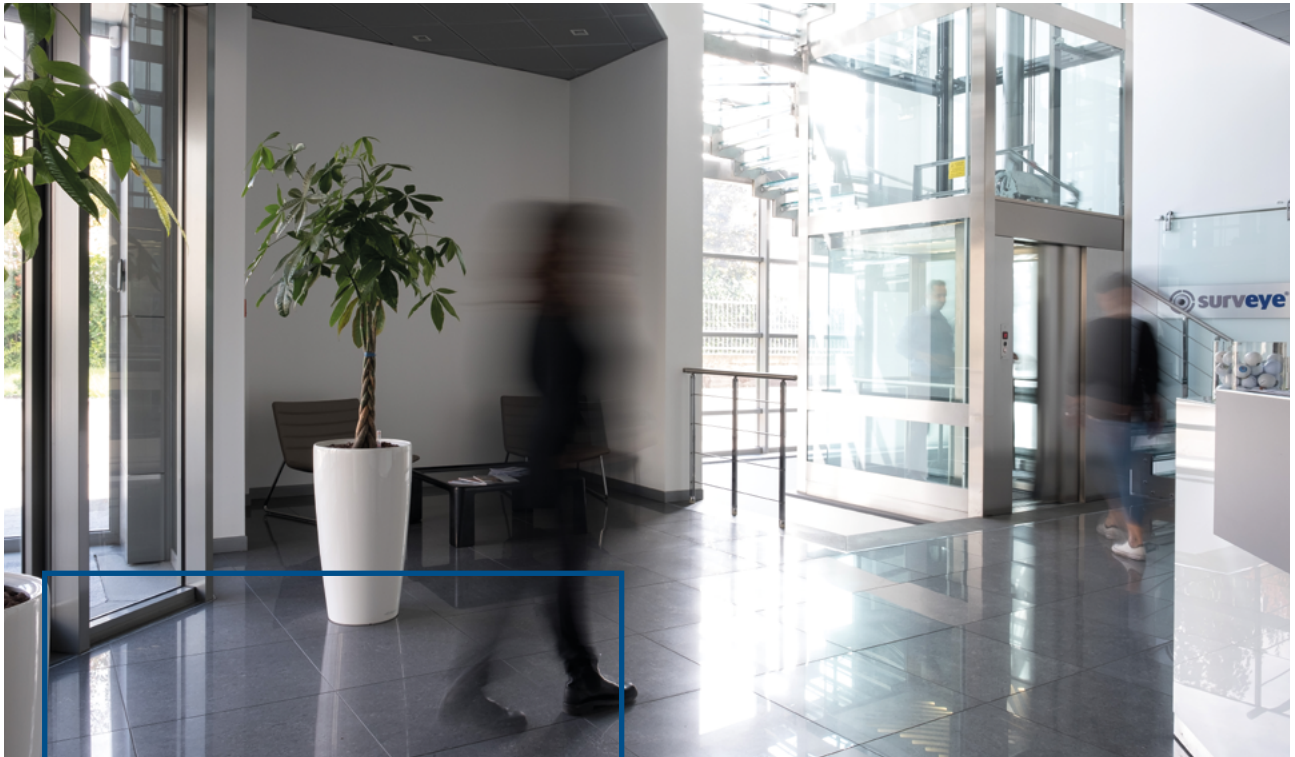
Forensic research, video analytics, occupation of areas, event management ... we offer a single platform to easily organise all aspects of modern security systems.

HOMES and RESIDENTIALS

Security is a primary requirement for improving the quality of life. Today, however, we want our security systems to offer not only greater protection but also comfort and a pleasant look. Thanks to the increasing convergence of technological devices used in the house, it is now possible to integrate the security systems with other electronic systems to the service of the home, the so-called "home automation", building a smart home system which is totally IP. ***We give you a single simple and intuitive interface which you can use to manage the whole alarm system, video surveillance and automation.***



SOLUTIONS: SAFETY, TECHNOLOGY AND DESIGN



01

**NOT ONLY WE KNOW ALL
THE TOOLS AND DEVICES,
BUT WE ALSO KNOW HOW
TO MAKE THEM WORK**

Surveye today represents the “real” System Integrator. The synthesis of multiple knowledge, skills and experiences developed in the Security field.

We design and manufacture technological solutions dedicated to physical security, access control, video surveillance and smoke detection and we have the ability to make them talk to each other even if they belong to different “families”. However, our integration does not take place only at the systems level; we seek constant synergy with manufacturers and distributors in order to create a production chain that offers a very high quality service at every stage: from architecture and project management to the best cost.

Surveye’s role on the security market is the one of a company that always places the Customer at the centre; we identify the solution most suitable for them, we support them step by step in all stages of the activity.

02

OUR TECHNICAL SUPPORT AND IS NOT JUST A DEPARTMENT, IT IS AS BIG AS THE WHOLE COMPANY ITSELF

The validity of the solution we offer is a combination of expertise, professionalism and technologies. Being aware of this, we are particularly attentive to any market news; before Surveye decides to offer a new solution or product it scrupulously tests them to assess their effectiveness as well as their compliance with precise quality standards. Research & Development, services and installation activities are coordinated by the Technical Management; the Technical Management is supported by a Technical Office, providing second level management, as well as Contract Managers, for the management of new installations and a back office handling assistance and scheduled maintenance activities.

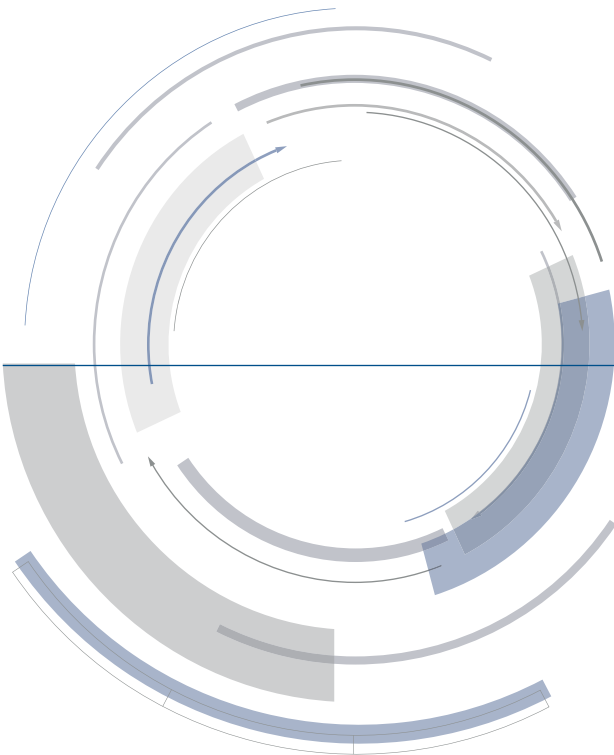
Available to the Customer, also a Design Office, a Security and a Privacy Office as well as precise and constantly supplied logistics.

03

WE LEAVE NOTHING TO CHANCE

Continuous communication between departments is necessary for work optimisation; the traceability of all processes is managed by the company portal which makes possible to find all the technical and organisational information: plant sheets, customer personal data, work assignments and their progress as well as other information strictly related to the company resources (medical examinations, leave, holidays, meetings ...)

The Surveye web portal is structured to allow you to open a dedicated access to the customer through which he can interact with the company and have information dedicated to them updated in real time.



TECHNOLOGICAL SYSTEMS

We have countless independent or integrated solutions at your disposal.



VIDEO SURVEILLANCE

A video surveillance system has several advantages and can be installed anywhere and for different purposes: as a deterrent, to reconstruct the timeline of criminal events but also for marketing purposes; all in compliance with the current privacy regulations.

Combined with video analytics software and appliance, it can manage alarm signals and check your property in real time.



ANTI THEFT ALARM SYSTEM

A reliable alarm system, with a high degree of protection and certified quality, adapts to every type of need, with wired or wireless solutions.

Power, integration and connectivity are perfectly combined with ease of use and remote management through an intuitive and graphically appealing interface.

In the era of digitalisation, the technology offered plays a key role in terms of Physical Security and Home & Building Automation.



FIRE DETECTION

A fire protection system comprises many aspects: smoke, gas and fire detection, acoustic alarms and fire extinguishing systems.

Only if all these elements are carefully tweaked and adapted to each other you can be sure to protect your people and your assets.

Risk analysis, maintenance and training are essential for effective and timely protection.

solutions



ACCESS CONTROL

Access control system to identify people and authorize entry into restricted areas.

We use various identification devices such as pins, badges\tags, smart cards and last generation systems: license plate recognition or biometrics.

Access control is an important source of information to monitor how many and which people are into a building and it can help optimise consumption and automatically activate security.



HOME AUTOMATION

Intelligent systems to manage your home and improve your lifestyle. It is easy to find the perfect combination of convenience, security and budget.

With a simple and intuitive App it is possible to check energy consumption and savings, obtain greater comfort in any environment by regulating lights, music, temperature and control security in real time.



ALARMS SUPERVISION

Innovative platform for the integrated management of all physical security systems and devices, even if not directly connected to each other, through complete and easy-to-use user interfaces.

Through graphic maps it is possible to completely recreate the environment to be supervised, displaying and interacting with the technology in the field in real time. Improved security management, data analysis, cost reduction and scalability to future developments are some of the advantages of an integrated system.

PERSONALISED SERVICES



Advice and design

An internal team of designers takes care of carefully analysing each type of customer, from small installations, which require speed and accuracy, to large and complex projects. First, a careful analysis of the existing situation, which may also include an inspection on the site, is carried out, followed by an exchange of information and data with the technical department to determine the best and most suitable solution for the customer. Once the project has been drawn up, an estimate is made of the status of the installation. At the end of the works we generate and hand out documents which certify that the system has been brought up to standard.



Maintenance plans

To guarantee the best efficiency of the systems over time as well as their functionality, constant control of the equipment is essential. We give the Customer the opportunity to sign a subscription contract that provides for a periodic check of the individual components in order to prevent breakdowns and verify that the system really performs its functions. For the maintenance of fire detection systems, in compliance with current regulations, UNI11224 and more, Surveye guarantees six-monthly inspection visits with dedicated and qualified personnel who have carried out appropriate qualification courses.



Financing

Surveye meets its Customers by giving them the possibility to purchase the plant through consumer loans for private individuals and payment of a rental fee for VAT holders. Furthermore state grants such as tax deductions and reduced VAT are also available.

Customer service

Our customer service stands out for the high level of professionalism and reliability achieved in over 25 years of business and experience. The staff is constantly updated and trained for continuous improvement to solve any type of problem effectively and efficiently. Customer service is active around the clock, 365 days a year. The request for assistance is managed by the back office based on the type of fault and the severity thereof; for the Subscriber customer there is a preferential lane and multi-level support, whereas if the customer does not have a maintenance contract we will open an OnSite action and we will negotiate intervention times.



IT PORTAL SURVEYE

Not everything can be predicted, but we take care of this.

Keeping all processes under control is the only way to guarantee to the customer a quick response in case of problems or for any request for information.

We are aware of how corporate business is heavily dependent on the capacity and efficiency with which information is managed; Surveye has implemented an integrated information system as a management and control tool for all corporate operational processes.

Our system is developed entirely on a web platform, and it is made up of a set of highly integrated application components and represents a single and univocal container in which all business processes converge: Estimate - Technical Data Sheet - Installer Code - Technical Assistance - Planning - Recording of technical activities.

The information is available always and everywhere to all authorised users, and is guaranteed to be always up to date.

Customers and Suppliers, in compliance with our idea of a partnership-based relationship, are an active part of the Surveye processes, both with pull (e.g. information retrieval) and push (e.g. insertion of requests) actions.



THE TEAM

Surveye at the customer's service

The strength of Surveye lies in the people who are part of it, all ready to best satisfy the requests of an increasingly heterogeneous clientele. When you need support we take the field with 35 technicians and 5 sales agents to cover every application sector; a technical department, a back office, a design office follow you constantly from the headquarters; logistics, administration, process management, marketing, privacy and security are the value proposition in the company.

A team of 60 members at your disposal.

CERTIFICATIONS: UNI EN ISO 9001, SOA, ART. 28 PUBLIC SECURITY CONSOLIDATED ACT



WHERE WE ARE

Our constant and commitment: following you closely

Surveye is a company that has developed a particular **network structure throughout all of Italy**; it relies on carefully selected, certified and contracted partners that allows it to ensure its customers a timely and high profile action.



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